

Miss Lily's Cattery

Customer Information

Title: Miss / Mrs / Mr / Ms

First Name: _____ Last Name: _____

Address: _____

Email: _____

Phone: _____ Cellphone: _____

Alternate Contact: _____ Alternate Phone: _____

Preferred Contact Method: _____

Vet: _____ Vet's Contact #: _____

How did you hear about us? _____

Cat's Information

Name: _____ Date of Birth: _____

Breed: _____ Colour: _____

Sex: Female / Male Spayed or Neutered: Yes / No Can they use a cat door? Yes / No / Don't know

Diet Preference: Wet Food / Dry Food / Both / Other: _____

Medical History: _____

Notes/Personality: _____

Second Cat

Name: _____ Date of Birth: _____

Breed: _____ Colour: _____

Sex: Female / Male Spayed or Neutered: Yes / No Can they use a cat door? Yes / No / Don't know

Diet Preference: Wet Food / Dry Food / Both / Other: _____

Medical History: _____

Notes/Personality: _____

Terms and Conditions of Miss Lily's Cattery

Please sign where necessary to give us permission to act in the best interests of your cat/s.

Food and Diet

We stock high quality Royal Canin dry food and a wide selection of wet foods to suit most tastes. We will be providing biscuits in the morning and night and also wet food at night, unless otherwise specified by owner.

If there are special dietary requirements we are happy for you to provide this.

Rates

All prices are GST inclusive.

Balance is to be paid at time of collection.

Maximum of 2 cats from the same family per unit.

For larger families or long term stays please contact us for a quote. Long term stays over 21 days require 50% deposit to be paid at time of arrival and the remaining balance to be paid at time of collection or alternatively the balance can be paid off with weekly payments during their stay.

You can pay by cash, eftpos or cheque, but no credit cards.

We also offer a pick up/drop off service and must be prearranged. The cost of this service will be added to the final balance. If your cat is being transported by anyone from Miss Lily's Cattery, we take no responsibility for any injury caused to your cat in the event that our vehicle is involved in an accident.

Photos

We regularly take photos of our guests and post them on our facebook page. And on request we can also email you photos of your cat during their stay with us.

Medication

We are happy to administer any medication or injections required. Daily signed records will be kept to ensure all needs will be met. There will be no extra cost incurred for this service.

Health

Please ensure your cat is up to date with their flea and worm treatment. Should the need arise to treat your cat for either of these you will incur a charge.

A current vaccination certificate is essential and must be provided at time of arrival. And vaccination must have been completed no less than 10 days prior to boarding.

Please inform us of any recent illness or veterinary treatment your cat has received prior to arrival. We reserve the right to refuse admittance should we feel your cat could be a risk to other cats.

If the need for medical attention for your cat should arise we will try to contact you or your emergency contact before taking your cat to the vet to let you know what is happening. In saying that, if we can't reach anyone or if it is an emergency, we will always act in the best interest of your cat and will get them the medical attention they need. Any expenses incurred for medical treatment will be at the owner's expense and will be added to the invoice to be paid at the time of collection. If you have a local veterinary clinic you usually use, we will try our best to take them to the same clinic for any medical treatment needed, but if your usual clinic is not local, we will take you cat to one of the local veterinary clinics.

We have completed a pet first aid course to ensure the best treatment of you cat/s while in our care. In saying that, we are semi-communal, so there is an increased risk of injury and disease transmission. We do have procedures in place to prevent this to the best of our ability, but because of the increased risk we are unable to take responsibility for any illness or injury whilst your pet is staying with us.

Abandoned Animals

If a cat is not claimed within 14 days of collection date and we cannot reach the owner/emergency contact then we reserve the right to make alternate arrangements for your pet. Cats cannot be released to anyone other than their owners without prior notification.

By signing you acknowledge that you have read and agree to our Terms & Conditions:

Name: _____

Signature: _____ **Date:** _____