

# Miss Lily's Cattery

## Customer Information

Title: Miss / Mrs / Mr / Ms

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_

Email: \_\_\_\_\_

Phone: \_\_\_\_\_ Cellphone: \_\_\_\_\_

Alternate Contact: \_\_\_\_\_ Alternate Phone: \_\_\_\_\_

Preferred Contact Method: \_\_\_\_\_

Vet: \_\_\_\_\_ Vet's Contact #: \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

## Cat's Information

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Breed: \_\_\_\_\_ Sex: Female / Male Spayed or Neutered: Yes / No

Vaccination Expiry Date: \_\_\_\_\_ Can they use a cat door? Yes / No / Don't know

Diet Preference: Wet Food / Dry Food / Both / Other: \_\_\_\_\_

Medical History: \_\_\_\_\_

\_\_\_\_\_

Notes/Personality: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## Second Cat

Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Breed: \_\_\_\_\_ Sex: Female / Male Spayed or Neutered: Yes / No

Vaccination Expiry Date: \_\_\_\_\_ Can they use a cat door? Yes / No / Don't know

Diet Preference: Wet Food / Dry Food / Both / Other: \_\_\_\_\_

Medical History: \_\_\_\_\_

\_\_\_\_\_

Notes/Personality: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

# **Terms and Conditions of Miss Lily's Cattery**

*Please sign where necessary to give us permission to act in the best interests of your cat/s.*

## **Food and Diet**

We stock high quality Royal Canin dry food and a wide selection of wet foods to suit most tastes. We will be providing biscuits in the morning and night and also wet food at night, unless otherwise specified by owner.

If there are special dietary requirements we are happy for you to provide this.

## **Rates**

All prices are GST inclusive.

Balance is to be paid at time of collection.

Maximum of 2 cats from the same family per unit.

For larger families or long term stays please contact us for a quote. Long term stays over 21 days require 50% deposit to be paid at time of arrival and the remaining balance to be paid at time of collection or alternatively the balance can be paid off with weekly payments during their stay.

You can pay by cash, eftpos or cheque, but no credit cards.

We also offer a pick up/drop off service and must be prearranged. The cost of this service will be added to the final balance. If your cat is being transported by anyone from Miss Lily's Cattery, we take no responsibility for any injury caused to your cat in the event that our vehicle is involved in an accident.

## **Photos**

We regularly take photos of our guests and post them on our facebook page. And on request we can also email you photos of your cat during their stay with us.

## **Medication**

We are happy to administer any medication or injections required. Daily signed records will be kept to ensure all needs will be met. There will be no extra cost incurred for this service.

## **Health**

Please ensure your cat is up to date with their flea and worm treatment. Should the need arise to treat your cat for either of these you will incur a charge.

A current vaccination certificate is essential and must be provided at time of arrival. And vaccination must have been completed no less than 10 days prior to boarding.

Please inform us of any recent illness or veterinary treatment your cat has received prior to arrival. We reserve the right to refuse admittance should we feel your cat could be a risk to other cats.

If the need should arise for a cat to a veterinarian, it will be at the owner's expense and this must be paid for at the time of collection. If possible we will try contact the owner before visiting the vet.

We are semi-communal, so there is an increased risk of injury and disease transmission. We do have procedures in place to prevent this to the best of our ability, but because of the increased risk we are unable to take responsibility for any illness or injury whilst your pet is staying with us.

## **Abandoned Animals**

If a cat is not claimed within 14 days of collection date and we cannot reach the owner/emergency contact then we reserve the right to make alternate arrangements for your pet. Cats cannot be released to anyone other than their owners without prior notification.

**By signing you acknowledge that you have read and agree to our Terms & Conditions:**

**Name:** \_\_\_\_\_

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_